



## RESELLER PANEL WORKFLOW

## CMS 2 Overview for Resellers

In categories that have been moved to CMS Quadrant 2:

1. Sellers that have been recognized as OEMs (based on documentation submitted by OEM to GeM) and
2. Sellers that have been Authorized by OEMs (based on auth codes uploaded by OEM)

Can sell products on the marketplace. Resellers can only pair catalogs created by respective brand's OEM

Resellers will need to contact the brand's OEM to get the correct authorization codes. Once an authorization code has been obtained, Reseller can follow steps described in following slides to get authorized and pair catalogs.

Open gem.gov.in and click on Login

PRODUCTS SERVICES CONTENT

Looking for something on GeM?

Bids Sign Up **Login**

CATEGORIES GeM Advantages GeM Exclusive FAQs Contact Us Rate a Seller New on GeM

**Shri Narendra Modi**  
Hon'ble Prime Minister of India

*" The crisis the world is facing today teaches us that way forward is - Atmanirbhar Bharat (A self - reliant India) "*

Rich Listing of Products / Services Integrated Payment System Multiple Procurement Modes Transparency and Ease of Selling

Ask GeMmy

Not Registered with GeM ? Sign up to experience the Marketplace

 [Register as Buyer](#)

 [Register as Seller](#)

### Need help with your Login ?



#### Raise a Ticket

Agents and experts available on a single platform ready to help you



#### Contact Us

Email. [helpdesk-gem\[at\]gov\[dot\]in](mailto:helpdesk-gem[at]gov[dot]in)

Call: 1-1800-419-3436 / 1-1800-102-3436 ( 8 am - 8 pm Mon to Sat )

### Login in to Government e Marketplace | GeM

GeM User Id \* 

Type the characters in the box below. \*

WQKSFG



Enter your User ID and  
captcha and click on 'Submit'

shall be entered on next screen post  
GeM login ID and Captcha validation

Submit



My Account

Logout

Hello

\*Data updated till yesterday.

Notifications

1. Dear Seller,

In order to ensure that all your offerings on GeM are up to date in terms of offer price, inventory position, delivery locations, discounts etc., it is now mandatory for all sellers to update these details regularly. Any offerings not updated for 60 days will be automatically marked as 'expired' on the platform, and will not be available for procurement till the details are updated again. Any of your offerings that have not been updated for 45 days will be visible under a new tab on your dashboard "Offerings Expiring Soon" w.e.f. 25th June 2020. All expired offerings will be visible under a new tab on your dashboard "Expired Offerings". Click here to see a step-by-step guide for the functionality.

If any of your offerings are visible in the "Offerings Expiring Soon", you are advised in your own interest to update the required details on these offerings before 10th July 2020, post which any offerings not updated in the last 60 days will be marked expired. While updating your offerings please do ensure to check and review your delivery locations also, since as per revised IM policy, refusal / non acceptance of and failure in supply against Direct Purchase orders for offered locations would invite penalties and forfeiture of caution money.

If any of your expired offerings (i.e. offerings in the Expired Offerings tab) are not updated for a further period of 60 days, the offerings will be removed and you would need to re-upload or pair the offering to start selling again. All such offerings will be visible on your seller dashboard for informational purposes only. Kindly note that you will need to update your Expired offerings by 20th July 2020, post which any non-updated expired offerings will be removed.

Latest Bids

List of bids

Latest Announcement

15 February 2018

Sellers please note, if you have any catalogs which you were selling successfully on GeM but are no longer available for pairing post movement of your categories to CMS Quadrant 2, please send an email to oem.services@gem.gov.in with subject "Missing Catalog on GeM" with GeM contract numbers for fulfilled orders /details of the product (brand/model).



## Reseller Panel - Request Status

Your AuthCode is Successfully Validated



[Dashboard](#) [Market](#) [Orders](#) [Bids](#) [Catalogue](#) [Mahendra Kanagas](#)

Authorization Successful

Invalid Authorization Code



[Dashboard](#) [Market](#) [Orders](#) [Bids](#) [Catalogue](#) [Mahendra Kanagasabapathy](#)

Authorization Failure

## Authorized Reseller - Pairing of Catalogs

As an authorized reseller in a quadrant 2 category, seller can only pair catalogs created by OEM.

The steps to pair a catalog are described in the following slides

## Resellers - Catalog Pairing

**1. GENERAL INFORMATION**

Product Category(Class)\* Desktop\_Computers\_UAT3

Brand \* ⓘ

GeM Catalog Id:

EAN ⓘ

Golden Parameters\*

**Motherboard**

Chipset Series \* --Select--

Chipset Number \* ⓘ --Select--

**Processor**

/13 characters

hp\_GO1  
VW-DUA3  
HHH  
TTAKE

Only Brands Reseller is authorized for will be displayed in brand dropdown



## Resellers - Catalog Pairing

### 1. GENERAL INFORMATION

Product Category(Class)\* Desktop\_Computers\_UAT3

Brand \* ⓘ hp\_GO1

GeM Catalog Id: 5116877-88171348530-cat

EAN ⓘ

Golden Parameters\*

Motherboard

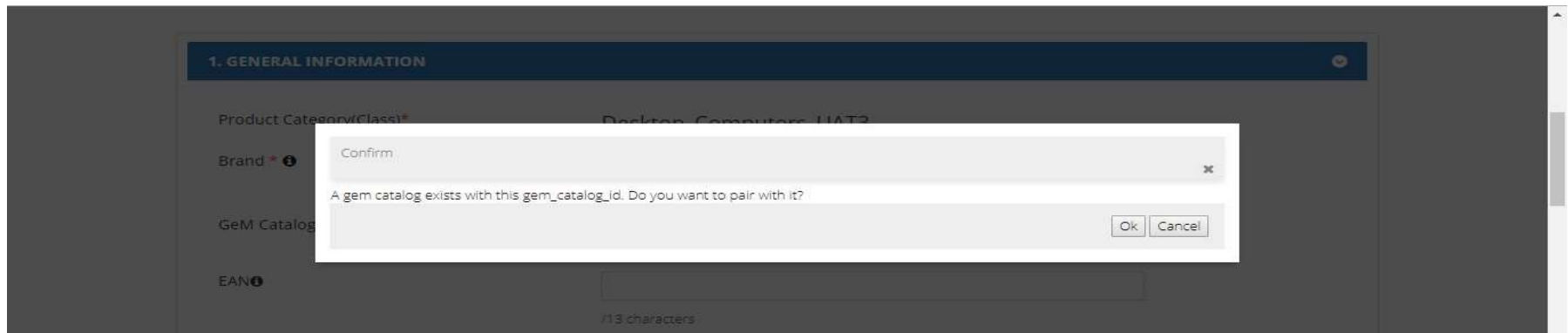
Chipset Series \* --Select--

Chipset Number \* ⓘ --Select--

/13 characters

Reseller Can enter GeM Catalog ID/EAN number or enter Golden Parameters to pair catalog

## Resellers - Catalog Pairing



If GeM Catalog ID \ EAN or Golden Parameters are valid (i.e. a valid catalog exists for category and brand), System will display a message like above


## Resellers - Catalog Pairing

### 3. OFFERING QUANTITY & PRICE

Selling Product As\*

*Are you OEM of this brand? Genuine OEMs are requested to send substantiating documents to 'upload.product@gem.gov.in' with subject line 'Brand OEM Documents'. Following details should be mentioned a) Registered organization name b) Brand name(s) c) GeM Product categories d) Brand ownership documents*

**Note:-** The reseller details cannot be edited post publishing the item.

 Incorrect Authorization details can lead to penalization. [Click here to know more](#)

Select Authorization Number :\*

Authorization No.\*

Authorization Agency\*

Authorization Date\*

Authorization Validity\* From  To

Reseller needs to choose relevant authorization codes (only auth codes valid for category and brand will be visible in dropdown). On choosing a code, all other authorization details will be auto-filled.

# Resellers - Auth Code Unauthorized by OEM

Inventory Notified Discontinued Notified Products **Published** Waiting For Admin Clearance Waiting For Seller Clearance Draft products Rejected Notifications

Change Requests Specification Suggestions

Name	ProductID	Gem Catalog Id	Category	Brand	Model	MRP/NDP	Offer Price	Product Status	Inventory Status	Action(s)
50	6866874-32232024292	5116877-56016632525-cat	crayons	FB2	50	10	8	Published	Published	
10	6866874-80690819414	5116877-18119586900-cat	crayons	Faber-Castell Wax Crayon	10	100	90	Published	Published	
BlueCray	6866874-17292624803	5116877-42239665190-cat	crayons	Newbrand	BlueCray	50	45	Published	Unauthorized	Note: Authorization number has been marked Unauthorized by oem

If an OEM unauthorizes an auth code, the catalogs paired by resellers using the auth code will be removed from market. Reseller will see notification like above on their panel against the catalog



**GeM**  
Government  
e Marketplace

Efficient • Transparent • Inclusive